

Our Common Values

As an organisation we recognise that our success depends on the valued contribution made by each and every employee.

All staff have a vital role to play in ensuring we are the best we can be, ensuring we are the right choice for support.

We are passionate about supporting people to achieve positive outcomes in their lives.

We take on big challenges and pride ourselves in seeing them through.

We strive to provide the highest possible quality supports and hold ourselves accountable for achieving this.

We promote a positive culture of shared values to support our ambition of being a vibrant, dynamic, person centred organisation that delivers positive changes in people's lives.

We believe we work best when we are:

- Working to The Richmond Fellowship Scotland's Mission and Outcomes Statement
- Holding to our Core Values and the SSSC Code of Practice
- · Focussed on best meeting customers needs
- Problem solving, using our talents and skills to make things better
- Action orientated and outcome focussed
- Creative and effective
- Enjoying our work and promoting fun for those we support
- · Developing our skills and knowledge
- Keeping ourselves and others healthy and safe
- Good ambassadors, actively promoting The Richmond Fellowship Scotland's success
- Respecting people and confidentiality

We will support staff in their efforts to achieve these goals.

Our strength as an organisation comes from our common understanding of the opportunity we have to make a positive difference in people's lives.

We believe everyone is unique and entitled to fulfilling lives within their communities.

We take pride in the work of **The Richmond Fellowship Scotland**.

