



The Richmond Fellowship  
Scotland

## Our mission statement

Our mission is to develop and deliver the best **personal supports** that listen to **what you want** and achieve **what matters for you**

## Our outcomes statement

We recognise the complexity of your life, the challenges you face and the contributions and worth you can bring. We believe you are unique and entitled to a fulfilling life.

Our staff will strive to promote and achieve these outcomes with you:

leading and directing your own life

independence

choice

individuality

community presence

**fun!**

self esteem

responsibility

active and meaningful participation

making contributions to family and friends

having new experiences whilst being safe

being seen as important and unique

The people we support come first in our thinking. We will ensure that our services are:

personalised

problem solving

respectful

outcome focussed

imaginative

cost effective

flexible

Chris



Lynne



Billy

